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2004 DEC 30 PM 2:22

T.R.A.-DOCKET ROOM

2715 Whites Creek Pk. C-166
Nashville, TN. 37207
Dec. 29, 2004

To: T.R.A.

I am writing this letter asking you to reconsider letting Global-Link raise its prices.

I have two sons incarcerated and with both calling collect, my phone bills is always over one hundred dollars or more. I even took some features off my phone as I am on a fixed income. I want to stay close to my sons and thro the phone I can do this. But the rate increase does pass there will be a lot of times I have to refuse their calls, which will hurt me also.

Please reconsider this rate increase, and deny it at the present time.

Thanks
Jacqueline Swatt

122904

Chairman Pat McPHERSON

2004 DEC 30 PM 2:22

I'm writing you in regard
to Docket #150A. DOCKET ROOM

04-00166

04-00211

My name is Paula Campbell



Paula R. Campbell
142 Sisters Ln
Woodbury TN 37190

I have two children ages 15 y/o
boy & 9 y/o girl. Their father
my ex is in the Pikeville
State Correctional Facility. They do
not get to see him very often
maybe once a month. It benefits
them to have 30 minute phone
calls to keep in contact with
him. I do not get any
assistance for their care & I

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T.R.A. DOCKET ROOM

December 23, 2004

RE 2004 Docket #'s, 04-00166 and 04-00211

Dear Sir or Madame

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved, could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in costs and any possible decreases in the time length of calls from a state or local penal institution

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular 30-minute telephone calls. Healthy Family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the costs. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved service and better billing services are required of all telephone service providers to prisons and jails in Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope that you will support families of Tennessee's prisoners and not the interests of big business.

Sincerely yours,

Gary Runyon

P O Box 31
Decatur, TN 37322

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Sincerely yours,

Arvil Runyon

P.O. Box 633

Decatur, TN 37322

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Sincerely yours,

Ollie Hardin

P.O. Box 1123

Decatur, TN 37322

BOWERS FUNERAL HOME
P O Box 389 RECEIVED
Decatur, TN 37322
423-334-3661 04 DEC 30 AM 11:09
FAX 423-334-1523
E-mail - bowersfh@bellsouth.net TLR A DOCKET ROOM

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Sincerely yours,


James A. Bowers

P O Box 389
Decatur, TN 37322